

Settings For Your Email Programs (IMAP & POP3)

You can use your IONOS email address with any email program. Simply enter your email credentials and IONOS email server settings in the program of your choice.

You should [Create a IONOS Email Address in IONOS](#) first, if you have not done so already.

Please note: Many email programs automatically detect your email server details and complete the setup **without having to enter the data manually**. It is suggested not to manually enter the server settings or adjust them manually unless you have problems sending and receiving emails.

Choice of account type

When setting up the account in your email program, you can set up the account using either [IMAP](#) or [POP](#). We recommend using IMAP.

Access data for your account

Setting	Value
Username	Your complete email address, such as account@example.co.uk
Password	The password to your email address. You can set a new email account password in your IONOS Customer Account or Webmail if lost or forgotten.

Account settings for IMAP

Incoming Mail Server

Setting	Value
Server address	imap.ionos.co.uk
Port (for SSL Encryption)	993
Port (Unsecured)	143

Outgoing Mail Server (SMTP)

Setting	Value
Server	smtp.ionos.co.uk
Port (for SSL)	465
Port (TLS/STARTTLS, alternative to SSL)	587

Account settings for POPs

Incoming Mail Server

Setting	Value
Server Address	pop.ionos.co.uk
Port (for SSL Encryption)	995
Port (Unsecured)	110

Outgoing Mail Server (SMTP)

Setting	Value
Server address	smtp.ionos.co.uk
Port (for SSL)	465
Port (TLS/STARTTLS, alternative to SSL)	587

Please note: Activate the **SMTP authentication** option for the outgoing mail server (SMTP), not the SPA option.

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